

**GOVERNMENT OF INDIA
URBAN DEVELOPMENT AND POVERTY ALLEVATION
LOK SABHA**

UNSTARRED QUESTION NO:4781
ANSWERED ON:19.12.2000
AVAILABILITY OF BASIC FACILITIES FOR REGISTERING COMPLAINTS
M.V.CHANDRASHEKHARA MURTHY

Will the Minister of URBAN DEVELOPMENT AND POVERTY ALLEVATION be pleased to state:

- (a) the number of duty clerks and the telephones provided at the CPWD Enquiries of Sarojani Nagar and the major adjoining areas for registering the complaints of the allottees;
- (b) whether this number is insufficient keeping in view the number of allottees in those areas;
- (c) if so, whether attention of the Government has been drawn to this by the residents/Resident Welfare Associations of the said areas;
- (d) if so, the details in this regard for the last three years;
- (e) whether the Government propose to mitigate the grievances of the residents in this regard;
- (f) if so, the details thereof, and
- (g) if not, the reasons therefor?

Answer

MINISTER OF STATE FOR URBAN DEVELOPMENT & POVERTY ALLEVIATION (SHRI BANDARU DATTATREYA)

- (a)&(b): Details are given in the Annexure attached.
- (c): No, Sir.
- (d)to(g): Question does not arise in view of reply to (c) above.

ANNEXURE

ANNEXURE REFERRED TO IN REPLY TO PARTS (a) AND (b) OF LOK SABHA UNSTARRED QUESTION NO.4781 FOR 19.12.2000.

SL.NO.	SERVICE CENTRE	NO. OF DUTY	NO. OF TELEPHONE
1.	Sarojini Nagar A Block G-I BBlock Nil	Nil 1	1
2.	Lakshmibai Nagar	Nil	1
3.	Netaji Nagar	Nil	1
4.	Chanakya Puri	Nil	1